

Additional Service Charges

Next Business Energy's Additional Service Charges apply to services that are provided associated with your electricity supply but are outside of the tariff charge for the supply of electricity. These may be for services provided by us, your distributor, or your meter service provider. These charges are usually passed through to you at cost.

Retail Service Charges

Next Business Energy will charge an additional fee to cover the cost of credit card surcharges and declined payment fees.

Retail Service Charges

1.95% (GST exempt) AMEX credit card payment processing fee
0.77% (GST exempt) Visa & Mastercard credit card payment processing fee

Meter Service Charges

Next Business Energy will charge an additional fee to cover the additional costs of advanced metering provided by a Meter Provider on a per meter basis.

This charge will be applied daily and is based on the meter types installed.

If you don't know what type of meter you have, call us on 1300 GO NEXT to ask us to confirm your meter type and applicable cost.

Meter Service Charges	Price (inc GST)
BASIC and MRIM meters	No Charge
COMMS3 meters	\$77.00
COMMS4 meters	\$77.00
COMMS4C meters	\$22.00
COMMS4D meters	\$22.00

Exit Fees

No exit fees are applicable for Residential or Small Business Energy Customers (Victorian customers - usage below 40MWh. New South Wales, QLD and S.A. customers - usage below 100MWh).

Exit fees may be applicable for customers in New South Wales, QLD and SA using more than 100 kWh per annum and/or Victorian customers using more than 40 MWh per annum.

We recommend you call us during business hours on 1300 466 398 to discuss if an exit fee applies to your account.

Ancillary (excluded) Service Charges

Next Business Energy will charge the cost of requested ancillary services (connection, meter change, readings, etc) these charges are passed through at cost.

Common service charges are listed below, listing the least to most cost associated with the type of charge. Charges will vary in cost based on the time and subtype of the service.

Call us to other services that may be available to you.

Meter Service Provider (all states)

PlusES Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$10.99	\$293.58
De-energisation	\$10.99	\$293.58
Special Read	\$10.99	\$293.58
De-energise - Non-Payment	10.99	\$293.58
Meter Test	413.34	826.67
Meter & Service alterations	Request Quote	

Australian Capital Territory

EVO-Energy Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$94.15	\$117.56
De-energisation	\$94.15	\$3,858.50
Special Read	\$40.73	n/a
De-energise - Non-Payment	\$188.30	n/a
Meter Test	\$376.61	\$565.06
Meter & Service alterations	Request Quote	

South Australia

SA Power Network Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$13.98	\$119.47
De-energisation	\$13.98	\$119.47
Special Read	\$17.79	\$119.47
De-energise - Non-Payment	\$53.37	\$119.47
Meter Test	\$0.00	\$147.43
Meter & Service alterations	Request Quote	

Additional Service Charges

Queensland

Energex Distribution area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$135.70
De-energisation	\$0.00	n/a
Special Read	\$13.27	n/a
De-energise - Non-Payment	\$56.25	\$135.70
Meter Test	\$22.40	\$598.17
Meter & Service alterations	Request Quote	

Ergon Distribution area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$135.70
De-energisation	\$0.00	n/a
Special Read	\$13.27	n/a
De-energise - Non-Payment	\$56.25	\$135.70
Meter Test	\$22.40	\$564.67
Meter & Service alterations	Request Quote	

New South Wales

Ausgrid Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$13.40	\$132.13
De-energisation	\$13.40	\$132.13
Special Read	\$13.40	n/a
De-energise - Non-Payment	\$57.96	\$322.71
Meter Test	\$492.36	\$1,130.59
Meter & Service alterations	Request Quote	

Endeavour Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$77.44	\$87.45
De-energisation	\$77.44	\$571.12
Special Read	\$36.52	\$45.65
De-energise - Non-Payment	\$244.97	\$77.44
Meter Test	\$278.41	\$959.64
Meter & Service alterations	Request Quote	

Essential Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$21.15	\$319.68
De-energisation	\$21.15	\$319.68
Special Read	\$21.15	n/a
De-energise - Non-Payment	\$45.08	\$319.68
Meter Test	\$728.49	\$2,292.58
Meter & Service alterations	Request Quote	

Victoria

Ausnet Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$241.86
De-energisation	\$0.00	\$427.88
Special Read	\$17.31	\$38.61
De-energise - Non-Payment	\$0.00	\$650.27
Meter Test	\$357.18	\$604.25
Meter & Service alterations	Request Quote	

Citipower Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$53.09
De-energisation	\$0.00	\$496.79
Special Read	\$33.99	n/a
De-energise - Non-Payment	\$0.00	\$496.79
Meter Test	\$475.60	\$1,355.83
Meter & Service alterations	Request Quote	

Jemena Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$99.02
De-energisation	\$0.00	\$747.55
Special Read	\$54.66	n/a
De-energise - Non-Payment	\$54.66	\$747.55
Meter Test	\$535.68	\$799.98
Meter & Service alterations	Request Quote	

Powercor Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$99.77
De-energisation	\$0.00	\$504.76
Special Read	\$53.76	n/a
De-energise - Non-Payment	\$53.76	\$504.76
Meter Test	\$667.66	\$1,420.25
Meter & Service alterations	Request Quote	

United Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$100.40
De-energisation	\$0.00	\$624.73
Special Read	\$26.94	n/a
De-energise - Non-Payment	\$57.37	\$624.73
Meter Test	\$320.68	\$1,022.82
Meter & Service alterations	Request Quote	