

Additional Service Charges

Next Business Energy's Additional Service Charges apply to services that are provided associated with your electricity supply but are outside of the tariff charge for the supply of electricity. These may be for services provided by us, your distributor, or your meter service provider. These charges are usually passed through to you at cost.

Retail Service Charges

Next Business Energy will charge an additional fee to cover the cost of credit card surcharges and declined payment fees.

Dishonoured Payment Fee – We may apply a dishonour fee to cover our administrative and processing costs, where insufficient funds are not available in your nominated payment method when processed. You may also be charged similar fees by your financial institution or payment service provider.

Late Payment Fee – As our Terms and Conditions outline, Next Business Energy may apply a late payment fee if an invoice is not paid in full by the due date.

Payment Investigation Fee – As outlined in our Terms and Conditions where we are required to investigate a payment on behalf of you and/or your bank, we may apply a Payment Investigation Fee where it is determined that the payment was valid.

Retail Service Charges	Frequency	Charge
AMEX payment processing fee	per transaction	1.95%
Visa & Mastercard payment processing fee	per transaction	0.77%
Dishonoured Payment Fee	per transaction	\$10
Late Payment Fee	per invoice	\$12
Payment Investigation Fee	per transaction	\$30

Meter Service Charges

Next Business Energy will charge an additional fee to cover the additional costs of advanced metering provided by a Meter Provider on a per meter basis.

This charge will be applied Monthly and is based on the meter types installed. If you don't know what type of meter you have, call us on 1300 GO NEXT to ask us to confirm your meter type and applicable cost.

Next Business Energy will charge a DMA service fee per NMI per day for each NMI listed in a Direct Metering Agreement where we are charged for DMA activities. These charges will be listed separately on your electricity invoice.

Meter Service Charges	Frequency	Charge
BASIC and MRIM meters		No Charge
COMMS3 meters	per month	\$77.00
COMMS4 meters	per month	\$77.00
COMMS4C meters		No Charge
COMMS4D meters		No Charge
DMA Service Fee	per day	0.985c

Exit Fees

No exit fees are applicable for Residential or Small Business Energy Customers (Victorian customers – usage below 40MWh. New South Wales, QLD and S.A. customers – usage below 100MWh).

Exit fees may be applicable for customers in New South Wales, QLD and SA using more than 100 kWh per annum and/or Victorian customers using more than 40 MWh per annum.

We recommend you call us during business hours on 1300 466 398 to discuss if an exit fee applies to your account.

Ancillary (excluded) Service Charges

Next Business Energy will charge the cost of requested ancillary services (connection, meter change, readings, etc) these charges are passed through at cost.

Common service charges are listed below, listing the least to most cost associated with the type of charge. Charges will vary in cost based on the time and subtype of the service.

Call us to other services that may be available to you.

Meter Service Provider (all states)

PlusES Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$292.40
De-energisation	\$0.00	\$292.40
Special Read	\$13.72	\$371.50
De-energise - Non-Payment	\$13.72	\$292.40
Meter Test	\$516.11	\$1,427.65
Meter & Service alterations	Request Quote	

Australian Capital Territory

EVO-Energy Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$1,629.76
De-energisation	\$0.00	\$1,629.76
Special Read	\$47.95	n/a
De-energise - Non-Payment	\$0.00	\$1,629.76
Meter Test	\$184.92	\$220.43
Meter & Service alterations	Request Quote	

South Australia

SA Power Network Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$1,269.92
De-energisation	\$0.00	\$1,269.92
Special Read	\$16.69	\$142.63
De-energise - Non-Payment	\$0.00	\$1,269.92
Meter Test	\$176.01	\$476.31
Meter & Service alterations	Request Quote	

Additional Service Charges

Queensland

Energex Distribution area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$2,763.77
De-energisation	\$0.00	\$2,763.77
Special Read	\$22.20	n/a
De-energise - Non-Payment	\$0.00	\$0.00
Meter Test	\$25.40	\$569.57
Meter & Service alterations	Request Quote	

Ergon Distribution area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$2,763.77
De-energisation	\$0.00	\$2,763.77
Special Read	\$22.20	n/a
De-energise - Non-Payment	\$0.00	\$153.82
Meter Test	\$25.40	\$569.57
Meter & Service alterations	Request Quote	

New South Wales

Ausgrid Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$147.94
De-energisation	\$0.00	\$408.34
Special Read	\$16.50	n/a
De-energise - Non-Payment	\$71.38	\$393.04
Meter Test	\$606.39	\$1,392.46
Meter & Service alterations	Request Quote	

Endeavour Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$656.07
De-energisation	\$0.00	\$869.84
Special Read	\$53.90	\$63.69
De-energise - Non-Payment	\$126.29	\$869.84
Meter Test	\$153.35	\$613.38
Meter & Service alterations	Request Quote	

Essential Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$392.07
De-energisation	\$0.00	\$616.68
Special Read	\$41.34	n/a
De-energise - Non-Payment	\$84.15	\$616.68
Meter Test	\$526.21	\$1,100.14
Meter & Service alterations	Request Quote	

Victoria

Ausnet Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$764.57
De-energisation	\$0.00	\$764.57
Special Read	\$21.23	\$142.63
De-energise - Non-Payment	\$0.00	\$764.57
Meter Test	\$693.85	n/a
Meter & Service alterations	Request Quote	

Citipower Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$599.70
De-energisation	\$0.00	\$599.70
Special Read	\$39.95	n/a
De-energise - Non-Payment	\$0.00	\$599.70
Meter Test	\$559.19	\$699.17
Meter & Service alterations	Request Quote	

Jemena Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$1,181.53
De-energisation	\$0.00	\$700.07
Special Read	\$64.27	n/a
De-energise - Non-Payment	\$0.00	\$700.07
Meter Test	\$692.81	\$940.56
Meter & Service alterations	Request Quote	

Powercor Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$3,339.67
De-energisation	\$0.00	\$691.81
Special Read	\$63.21	n/a
De-energise - Non-Payment	\$0.00	\$691.81
Meter Test	\$628.76	\$785.00
Meter & Service alterations	Request Quote	

United Distribution Area Ancillary Service Charges	Least Cost (inc GST)	Most Cost (inc GST)
Re-energisation	\$0.00	\$796.11
De-energisation	\$0.00	\$796.11
Special Read	\$31.68	n/a
De-energise - Non-Payment	\$0.00	\$796.11
Meter Test	\$377.06	\$659.84
Meter & Service alterations	Request Quote	